

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, January 26, 2015 1:52 PM
To: 'Kevin Eleazer'
Subject: RE: Removing ridesharing from South Carolina harms the tens of thousands of riders who rely on the Uber platform for safe, low-cost rides.

RECEIVED

JAN 27 2015

Dear Mr. Eleazer,

PSC SC
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Kevin Eleazer [<mailto:kevineleazer@gmail.com>]
Sent: Saturday, January 17, 2015 2:17 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Removing ridesharing from South Carolina harms the tens of thousands of riders who rely on the Uber platform for safe, low-cost rides.

I have never had a bad experience with Uber in 5 states. This is absurd. I would like to let PSC know that this order is absurd and will absolutely have a negative impact on my safety. The provided rides to our college drinking population alone is worth allowing Uber to exist. The lack of SC actually providing safe transit itself, and very limited availability of cabs (which are also very expensive) pushes many to drive when they shouldn't. You should reconsider this move.

Kevin Eleazer, BSN, RN
803-553-9479
kevineleazer@gmail.com
kevin.eleazer@palmettohealth.org

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, January 26, 2015 1:51 PM
To: 'Joseph Anderson'
Subject: RE: Give me my Uber

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JAN 27 2015

Dear Mr. Anderson,

**PSC SC
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

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Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Joseph Anderson [<mailto:jsphander@aol.com>]
Sent: Saturday, January 17, 2015 2:15 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Give me my Uber

You people suck...

Stop taking my rights away...while you're at it- go away!!!

I pay taxes and I vote...I will be complaining to Nikki Haley too!

Stop being jerks and servants to special interests...

If you get paid with taxes, you are to vote for the people...

This is not a decision for the people...

SC is ass- backwards already- don't make us the laughing stock of the nation with your ignorance...

Jody Anderson

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, January 26, 2015 1:45 PM
To: 'John Parrott'
Subject: RE: Über

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JAN 27 2015

Dear Mr. Parrott,

PSC SC
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: John Parrott [<mailto:iflickp@mac.com>]
Sent: Saturday, January 17, 2015 2:15 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Über

Please reconsider your unfortunate decision to send Uber a stop and desist order. My experience with them has been overwhelmingly positive in multiple cities and far superior to standard taxi service.

Please do not limit transportation options in South Carolina. Stopping Uber would be bad for tourism in our state.

John Parrott

Greenville, SC

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, January 26, 2015 1:43 PM
To: 'don ingerson'
Subject: RE: I support UBER in SC and would like you to find a way to make this service work

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JAN 27 2015

PSC SC
MAIL / DMS

Dear Mr. Ingerson,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: don ingerson [mailto:don_ingerson@yahoo.com]
Sent: Saturday, January 17, 2015 2:06 PM
To: PSC_Contact; _RegStaff - Complaints Distribution Group
Subject: I support UBER in SC and would like you to find a way to make this service work

To whom it may concern:

My daughter is a student at USC and I signed her up as an UBER rider in SC. I find the service to be of high quality, the drivers are attentive, and there is no funny business when it comes time to pay. I also like that she can confirm a pickup and who the driver will be, especially in poor weather. There are other benefits as well as we get a receipt emailed to us of the time and place of the pickup and drop off. (Nice benefit for parents). We use this service at least weekly since it started in Columbia.

On the other hand, I have taken only one cab ride while in Columbia recently. The taxi was sloppy and the so-called professional driver was on the phone the entire time. At the end of the ride the driver informed me that his machine wasn't working and asked if I could pay cash. Miraculously he was able to get his machine working when he realized I was not going to give him cash.

Please evaluate how other states are handling this disruptive business so that consumers can have a choice of services. I do not believe that the monopolistic attitudes of the taxi services serve consumers well, and competition usually improves the experience of all.

Respectfully submitted,
Donald V Ingerson
610-390-4345

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, January 26, 2015 1:42 PM
To: 'Charlie SC'
Subject: RE: Allow Uber to Operate

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JAN 27 2015

Dear Mr. Letts,

PSC SC
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Charlie SC [<mailto:lettsemail@gmail.com>]
Sent: Saturday, January 17, 2015 1:59 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Allow Uber to Operate

Please allow Uber to provide their services and operate within the State of South Carolina. It is short-sighted to restrict innovative companies that offer services that are clearly desired by residents of this state. While there are certainly other businesses upset by the new competition, it is very important to allow free enterprise to thrive. Consumers need to be held accountable for their own choices, and I certainly feel that Uber has educated the public to the risks involved in using the service.

Regards,
Charlie Letts